

OBJECTIVES

DETAILS

Support to examine the causes of conflict and find a common solution



A confidential, voluntary and informal way to resolve conflicts



An approach sensitive to intercultural needs



- Bring the parties **together** - as soon as possible
- Encourage parties to **take responsibility** for finding and agreeing their own solutions
- **Reduce** the real and hidden **costs** of disputes
- **Resolve disputes** effectively and sustainably
- **Rebuild** the working relationship
- Help **retain** valuable staff
- **Reduce stress** and sickness absence

TARIFF & DURATION

Mediation - half day (2 people)	550€
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TVA not applicable according to article 293 B of the general tax code France

LOCATION

Face to face in a neutral location or by video-conference on Zoom, Teams



RELEVANT PUBLIC

Anyone wishing to overcome a conflict at work

LANGUAGES

English & French

PREREQUISITES

Ready to fully engage in the mediation process. For those wishing to do sessions in English, a minimum CEFR level B1 is required

METHODOLOGY

Mediation usually involves an individual meeting with each party, followed by a joint meeting, at a neutral location

INDIVIDUAL MEETINGS

This allows each party to tell their story and tell the mediator what they want from the mediation

A JOINT MEETING

The mediator will work with both parties to help them move from the past to the future and find solutions to their dispute



CERTIFIED MEDIATOR CERTIFIE – AIM AWARDS

For more information:

<https://ukmediation.net/about-us/accreditations/aim-awards/>

